



DEPARTMENT OF THE ARMY
HEADQUARTERS, U. S. ARMY MEDICAL COMMAND
2050 WORTH ROAD
FORT SAM HOUSTON, TEXAS 78234-6000

REPLY TO
ATTENTION OF

MCHO-Q

23 January 2002

MEMORANDUM FOR SEE DISTRIBUTION

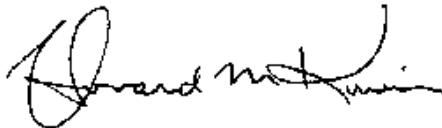
SUBJECT: Reserve Component (RC) Support for Expedient Deployments

1. The Centralized Credentials Quality Assurance System (CCQAS) is one of the major tools used by higher commands to determine provider competency. The RC is working diligently to support regulatory requirements for maintaining the CCQAS database. However, many unit reports in CCQAS have serious deficiencies that are impediments to expedient deployments.
2. To assist with RC compliance, quarterly reporting of additions and updates to the CCQAS database have been changed to monthly to monitor compliance. The progress of the reports will be monitored by the RC Quality Assurance Officers at MEDCOM and submitted electronically to the Chief Surgeon, National Guard Bureau, the Chief Surgeon, Army Reserve and the RMC commanders. The status will be reported to the Office of the Surgeon General monthly.
3. We are currently in the planning phase of deployment of reservists. Commanders must ensure completion of the CCQAS requirements to include a current ICTB and the appropriate privileging forms on all privileged providers. It is recommended that the RC liaisons within the RMCs support the respective units by providing training, assisting with data input and any other measures to ensure 100% compliance. Your cooperation with this effort is greatly appreciated.
4. Sufficient requirements for privileging are the ICTB, Delineation of Privileges forms and a copy of the current privileges held at a civilian facility. Gaining facilities must have a process in place to review these documents, hold an ad hoc Credentials Committee Meeting and provide feed back to the sending facility within 36 hours. This will allow the provider the ability to deploy within 24 hours after privileges have been approved. Other documents; e.g. peer letters, malpractice insurance, facility specific forms, etc., should not delay the

approval for privileges process. Any other documents may be requested for the file after the provider is privileged and on board and as such should not impede the expedited privileging process.

5. Since CCQAS has no signature capability, forms will be completed, signed, scanned and faxed to the gaining unit from the nearest military treatment facility. This process will facilitate approval of privileges from the gaining unit and expedite deployment. The documents must be clearly marked as QM protected and confidential information. It is imperative that the correct fax number be utilized to guard against these forms being sent to anyplace other than a medical facilities' credentials office.

6. If you have questions, your points of contact are LTC Janet Wilson, Chief, Regulatory Compliance, LTC Helen Gent, ARNG QA Officer, LTC Mark Galantowicz, Army Reserve QA Officer; commercial telephone is (210) 221-6195, DSN 471.



HOWARD M. KIMES

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Director, Quality Management

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